

**timeware®**  
HR, Time and Attendance Software

**insider**

The official newsletter for timeware® partners worldwide

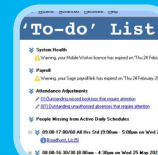
Issue 29  
February 2025

"Are your clients looking  
for HR, Time and  
Attendance software?"

"Look no further than  
timeware® Professional"

**"Solved!"**

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Attendance  
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## Editor's Comment...

### Welcome to the latest edition of **insider**.

In this issue, we highlight **Salisbury Poultry**, a company that has relied on timeware<sup>®</sup> Professional for over 18 years. Their case study shows how our time and attendance system, combined with Suprema biometrics, has been tailored to meet their needs, ensuring accuracy and efficiency.

If any of your customers need a **trusted time and attendance solution**, recommend **timeware**<sup>®</sup> and contact us to arrange a demo. We're here to help businesses take control of their workforce management.

Let's work together!



**Simon Birchall**  
Managing Director  
timeware UK Ltd



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"You recommend us..."

"We demonstrate"

"We configure"

"We support"

"We pay you commission!"

# Are your clients looking for HR, Time and Attendance software?...

## Look no further than timeware® Professional

Simplify timekeeping, leave management, and personnel data with ease. Powerful insights, smoother processes, and boosted productivity - all in one smart solution. Let timeware® Professional transform your clients' operations.

The image displays three overlapping screenshots of the timeware Professional software interface. The main window on the left shows the 'To-do' List with sections for System Health, Payroll, Attendance Adjustments, and People Missing from Active Daily Schedules. The top right window shows the 'Attendance Adjustments' screen for Employee ID: 1, displaying a calendar for May 2022 and a table of attendance data. The bottom right window shows the 'Absence Booking - (New)' screen, which includes fields for Employee ID, First name, Last name, and various options for absence booking, such as Absence category, Absence to be taken, Take absence from, Entitlement, Absence restrictions, Force absence duration, and Authorisation.

**Attendance Adjustments**

Employee ID: 1 First name: Dave Last name: Webb

May 2022

Date selected: Wed 18 May 2022  
Period schedule: 06:00:14:00:14:00:22:00:22:00:06:00  
Pay period selected: Mon 16 May 2022 to Sun 22 May 2022

Authorisation	Total	Basic	x1.33	x1.50	x2.00	Holiday Hrs
	39.30	31.30				8.00

**Absence Booking - (New)**

Employee ID: 1 First name: Dave Last name: Webb

**Options**

- Caller information
- Essential
- Return to Work
- Interview
- Notepad

**Essential**

General information

Absence category? Sickness (optional)

Absence to be taken? Sickness Full Day [Unpaid]

Take absence from? Thu 18 Nov 2021 up to? Thu 18 Nov 2021

**Entitlement**

Entitlement deduction: 1 (day)

**Absence restrictions (optional)**

Absence can only be taken between? : and :  
Maximum absence duration? :  
Force absence duration to paid at a specified rate (optional)  
Absence duration? : Absence rate? :

**Authorisation**

Authorised by:  
Authorisation: Approved Finalised

**Information**

**Bradford Factor**

Absence Period: Thu 19 Nov 2020 - Thu 18 Nov 2021  
Spells: 2  
Days: 6  
Score: 24

**12 Month Rolling Absence**

Absence Period: Thu 19 Nov 2020 - Thu 18 Nov 2021  
Taken Days: 6  
Taken Hrs And Min: 0:00  
Sickness Full Day [Unpaid]  
Mon 01 Mar 2021 - Mon 01 Mar 2021  
Authorised by: Admin  
Sickness Full Day [Unpaid]  
Mon 31 May 2021 - Fri 04 Jun 2021  
Authorised by: Admin

**Tactical Absences**

**Declined Absence Requests**

No Information

## Interested?

Please contact Mike Coope, on  
[mike.coope@timeware.co.uk](mailto:mike.coope@timeware.co.uk) or  
call +44 (0) 1706 659368.

# timeware® feature in focus – Reporting...

Clear and concise data produced quickly, on demand.

timeware® Professional's reporting feature offers unparalleled flexibility. Users can generate various reports – from attendance summaries to detailed timesheets – tailored to their needs. These reports can be run instantly or scheduled for preset times, ensuring managers always have up-to-date information at their fingertips.

Please note that timeware® reports are far more flexible than those offered in standard attendance features within most security or access control systems.

The screenshot displays the timeware Professional software interface. The top window, titled 'Bradford Factor Listing With Detail', shows a list of employees and their attendance records. The bottom window, titled 'Weekly Clock Cardiac', shows detailed timesheets for several employees, including Zelem, George (6), Wilkinson, Lesley (7), Joy, Mary (19), and Treville, James (21). Each timesheet shows daily attendance data for the week of Monday, 02/12/24 to Sunday, 08/12/24, with columns for time in, time out, and various status indicators (e.g., Basic, Saturday Overtime, Sunday Overtime). The bottom window also shows a 'Period Totals' section for each employee.

Company	Employee ID	First Name	Last Name	Badge	Known As	Start Date	Payroll	Absence From	Absence To	Reason	Notes	Spells	Days	Score
AB Manufacturing	24	Jack	Grealish	11	Shaw,Manman	28/01/2007	BIR2305						2	4.00
AB Manufacturing	3	Simon	Birchall	17487305	Birchall,Simon	22/01/2007	LVP3812						2	5.00
AB Manufacturing	8	Phillip	Briggs	08/04/2009	MAN1476								2	5.00
AB Manufacturing	12	Thomas	Oldham	12	Oldham,Thomas	17/09/2018	MAN13741						2	6.00
AB Manufacturing	6	George	Zelem	18228	Zelem,George	27/10/2008	BIR3006						2	11.00
timeware UK Ltd	784	Kyle	Mitchell			03/10/2022	1	25/01/2024	25/01/2024	Sickness Full Day [Unpaid]			1	1.00
						03/10/2022	1	15/04/2024	15/04/2024	Sickness Full Day [Unpaid]			1	1.00
						03/10/2022	1	17/05/2024	17/05/2024	Sickness Full Day [Unpaid]			1	1.00
						03/10/2022	1	03/06/2024	03/06/2024	Sickness Full Day [Unpaid]			1	1.00
						03/10/2022	1						4	4.00
						24/08/2015	LVP2947						3	9.00
						13/08/2012	BIR4511	29/01/2024	07/02/2024	Sickness Full Day [Unpaid]			1	8.00
						13/08/2012	BIR4511	06/06/2024	12/06/2024	Sickness Full Day [Unpaid]			1	5.00
						13/08/2012	BIR4511	23/12/2024	23/12/2024	Sickness Full Day [Unpaid]			1	1.00
						13/08/2012	BIR4511						3	14.00
						24/01/2007	BIR2357						4	8.00
						29/11/2010	LVP4170						3	16.00
						26/01/2007	LVP2572						3	16.00
						05/01/2016	MAN4709						5	25.00
													44	135.00
														841.00

## More information?

Please contact Mike Coope, on [mike.coope@timeware.co.uk](mailto:mike.coope@timeware.co.uk) or call +44 (0) 1706 659368.



# Case Study – Salisbury Poultry...

## Salisbury Poultry: The Best of Tailored Workforce Management

For nearly 20 years, Salisbury Poultry has relied on timeware® to expertly manage their workforce, now exceeding 1,000 employees. With a system customised to perfection, timeware® Professional integrates seamlessly with Suprema BioEntry W2 and BioStation 3 devices, utilising advanced face authentication and fingerprint recognition technology.

This innovative combination ensures precise time and attendance tracking, enhancing operational efficiency and supporting their sustained growth.

Discover how these cutting-edge solutions power their success by watching our short case study on YouTube.



Salisbury Poultry  
case study



<b>Employee number:</b>	>1,100
<b>Company turnover:</b>	>£100m
<b>Suprema device count:</b>	100+
<b>Suprema device type:</b>	BioEntry W2, BioEntry W3 and BioStation 3



  
**Salisbury**  
POULTRY  
EST. 1989

### Interested?

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[mike.coope@timeware.co.uk](mailto:mike.coope@timeware.co.uk) or  
call +44 (0) 1706 659368.

# News – timeware® win Marcom Award at SGPP 2024...

timeware UK Limited has proudly been awarded the MARCOM award at Suprema's SGPP 2024 event in Malta.

This accolade recognises our innovative approach to marketing and communications, reflecting our commitment to excellence and creativity. Our success is rooted in a forward-thinking strategy that resonates with clients and sets new industry standards. We're honoured to receive this recognition, highlighting our dedication to pushing the boundaries of what's possible in the world of time and attendance solutions.



Jamie McMillen MD Suprema UK, Mike Coope timeware UK Ltd, Kiya Canon OLS Ltd, and Andy Schofield Reliance High Tech



Dave Webb & Matt Wilkinson timeware UK Ltd, Hanchul Kim CEO of Suprema Inc, Mike Coope & Zack Dawson timeware UK Ltd

# Our integrations include:

**suprema  
BioStar 2**

 Paxton | Net2

  
**GUARDPOINT 10**

**Genetec**

 access PeopleHR

**ADP**

**IRIS**

**sage**

 pegasus

**HiBob**

**bambooHR**

**INVENTORY**  
SIGN IN SOLUTIONS

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